

Mid Valley School District
Request for Fiber-Based Internet Access
Form 470 # 230003800

The District is seeking vendor proposals for symmetrical Internet access services, delivered via fiber to 52 Underwood Road, Throop, PA 18512. Vendor questions must be submitted via e-mail to James Depoti at depotij@mvsd.us and Kristin Van Strien at kristin@vanstrien.net by November 14, 2022 at noon. Proposals must be submitted via email to James Depoti at depotij@mvsd.us and Kristin Van Strien at kristin@vanstrien.net by December 14, 2022 at noon.

Proposals must include:

- Pricing for 1GB, 1.5 GB, and 2GB.
- Pricing for 2 years, with 3, 1-year optional renewals.
- **Contracts must allow for upgrades to quoted bandwidth throughout the terms of the contract without additional bidding.**
- Proposals must disclose what, if any, taxes, fees and surcharges, will be assessed on the services. If additional charges will be assessed beyond the base monthly recurring fee, the proposal must disclose the current cost of those taxes/fees.
- Description of service outage reports and method for customer to report service outages, in addition to what technical support is included without additional service fees, and a proposed service level agreement.
- Vendors proposed SLA standards. The following information is required: SLA % uptime, packet loss %, latency.
- Number of Tier 1 upstream providers.
- Description of Vendors monthly usage reports that show what times the connection is hitting peak load and what ratio of that load to available bandwidth.
- Pro-active e-mails when equipment/service goes down as well as e-mails outlining general maintenance of the network.
- Description of whether DDOS is a component of vendors standard service offering. If not, proposals must include a separate cost for DDOS mitigation. Regardless, proposals must include a description of what DDOS services are available or included.
- Proposals must identify any and all subcontractors.

- Any special construction charges must be outlined in the bid response. The non-discounted portion of any special construction charges will be required to be amortized over four years.
- Proposals must disclose whether any services/circuits are being leased from a 3rd party and if so, name that 3rd party.

Disqualification reasons:

- Proposal does not provide all of the information requested above.
- Proposal does not guarantee service to begin on July 1, 2023.
- Vendor will not guarantee discounted bills.
- Proposals will not be accepted by resellers where the underlying provider has not been identified.

Contracts must allow for upgrades to quoted bandwidth throughout the terms of the contract without additional bidding. All costs must be included and proposals that say additional charges may apply will be disqualified.

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Vendors are responsible for logging into EPC for any updates relating to this 470.