

Parkview Consortium

Healthcare Connect Fund

WAN and Internet Services

Request for Proposal

RFP-3444

1. Statement of Purpose

- 1.1 The Parkview Consortium (“the Consortium”) is a regional healthcare consortium. The Consortium was developed for purposes of serving to improve the collaboration, information exchange, and telehealth opportunities for healthcare organizations in Indiana.
- 1.2 The Consortium is comprised of both rural and urban locations, which allows for the consortium to meet the needs of patients at any location within the network, even if those patients have to travel to an urban location for specialized care. The Consortium is in its infancy in terms of membership, as it currently represents less than 200 rural and urban healthcare providers; but we expect that to grow by an order of magnitude as we demonstrate proof of concept and the improvements in information exchange we anticipate.
- 1.3 This RFP seeks pricing for WAN and Internet Services for Parkview Health System, Inc. (“Parkview Health”) , who will be the billing entity associated with this RFP.

2. Project Correspondence and Questions

- 2.1 All project correspondence and questions shall be by email to:

RFP Administrator
HealthConnect Networks
145 Exchange Street
Bangor, ME 04401
Email: rfp@healthconnectnetworks.com

3. Schedule

- 3.1 Proposals will be disqualified if an electronic copy, in either Microsoft Word or Portable Document Format (preferred), is not received prior to the Allowable Contract Selection Date (ACSD) listed on USAC’s website; unless no other proposals are received. <https://rhc.usac.org/hcf/public/searchPosted.htm>
- 3.2 This RFP has been submitted with a 28-day competitive bidding period.
- 3.3 Proposals shall be submitted to RFP Administrator, HealthConnect Networks, by email at rfp@healthconnectnetworks.com.
- 3.4 Please indicate “PVC-RFP-3444 Proposal” on the email subject line.
- 3.5 The HCP’s expected bid evaluation period is 7 days after the RFP end date but is subject to change.

4. Instructions to Responding Vendors

- 4.1 Responding Vendors shall use the numbering convention in this RFP when formatting their response. The Responding Vendor's response shall be explained in detail and shall indicate how the Responding Vendor proposes to satisfy each requirement, where necessary. **At the very least, the Responding Vendor must indicate compliance, non-compliance, understood or exception for each line item.**
- 4.2 Responding Vendors shall cite specific terms and conditions to which the Responding Vendor takes exception. The Responding Vendor shall state the exact requirement to which exception is taken. Any cost impact associated with an exception shall be identified and included in the proposal.
- 4.3 All proposals shall be electronic and signed by the Responding Vendor.
- 4.4 Responding Vendors should submit any questions, noted errors, discrepancies, ambiguities, exceptions, or deficiencies they have concerning this RFP by emailing such requests, with "PVC-RFP-3444 Inquiry" in the subject line, to RFP Administrator, HealthConnect Networks at rfp@healthconnectnetworks.com on or before the 14th day following the posting of this RFP on the USAC website. Answers to all questions/requests will be posted on the PVC website, www.connectionstelehealth.org, on or before the 20th day following the posting of this RFP on the USAC website. If applicable, state the section number being referenced.
- 4.5 Responding Vendors shall take all responsibility for any errors or omissions in their quote or proposal.
- 4.6 No contract will be awarded except to responsible vendors capable of performing the work requested. Responding Vendor's employees shall be trained and qualified to perform the work and operate all required equipment. Before the award of the Contract, any Responding Vendor may be required to show that they have the necessary facilities, experience, ability and financial resources to perform the work in a satisfactory manner.
- 4.7 Requested Contract Period: The Consortium requests responses for a 36-month contract period.
- 4.8 All proposals submitted shall be valid for one year, or until the contract is signed, whichever comes first.
- 4.9 Negligence on the part of the Responding Vendor in preparing the proposal confers no right of withdrawal after the time fixed for the receipt of the proposals.
- 4.10 All proposals shall provide a straightforward, concise delineation of the Responding Vendor's capabilities to satisfy the requirements of this invitation. Emphasis should be on completeness and clarity of content.
- 4.11 PVC reserves the right to require Responding Vendors to demonstrate a proof of concept of their offering.
- 4.12 It is the responsibility of the Responding Vendors to review, evaluate and request clarification prior to submittal of a proposal.
- 4.13 Responding Vendor shall provide a written project management and implementation plan. PVC desires that the network build out be completed within 90 days of receipt of the USAC funding commitment letter.
- 4.14 Based on the required interaction process with the FCC and USAC, it is not possible to determine a definitive project start date – as it is dependent on approvals and posting where PVC has limited control.

- 4.15 Each Responding Vendor must name the project manager that Responding Vendor will assign to the project along with a description of the project manager's qualifications.
- 4.16 Responding Vendors are encouraged to provide professional references from similar projects, including: contact name, mailing address, phone number, and email address.
- 4.17 PVC reserves the right to seek clarification of each Proposal or to make an award without further discussion of the Proposals received. Therefore, it is important that each Proposal be organized and submitted in a clear and complete manner.
- 4.18 Each Responding Vendor must have a current FCC Registration Number (FRN). More information about obtaining an FRN can be found at <https://apps.fcc.gov/coresWeb/publicHome.do>.
- 4.19 Each Responding Vendor must have a current USAC 498 ID (also known as a Service Provider Identification Number (SPIN)). More information about obtaining the 498 ID can be found at <http://www.usac.org/sp/about/obtain-spin/default.aspx>.
- 4.20 All materials submitted in response to the RFP become the property of PVC. If there is any concern about confidentiality, mark the appropriate pages of your response "Confidential." PVC will attempt to honor all reasonable requests for vendor confidentiality.
- 4.21 The Responding Vendor shall comply with all local, state, and federal laws and regulations related to the performance of the contract to the extent that the same may be applicable.
- 4.22 A Proposal may be rejected in whole or in part if it limits or modifies any terms and conditions and/or specifications of this RFP.
- 4.23 By responding, the Responding Vendor states that the Proposal is not made in connection with any competing Responding Vendor submitting a separate response to the RFP and is, in all aspects, fair and without collusion or fraud.
- 4.24 Any and all information provided to vendors by PVC or its sites, is considered to be proprietary information and must be used solely for the purpose of preparing the proposal and is not to be released outside the Responding Vendor organization without written permission from PVC or its sites.
- 4.25 Responding Vendor shall list their experience with the FCC Rural Healthcare USF program and process.
- 4.26 In the event that Dark Fiber is requested in this RFP modulation equipment is not required unless explicitly requested in section 11.

5. Authorized Negotiator

- 5.1 The proposal shall be signed by the person authorized to legally bind the proposal.
- 5.2 The proposal shall designate an authorized negotiator who shall be empowered to make binding commitments.

6. Responding Vendors Responsibility for Proposal Costs

- 6.1 The Responding Vendor shall be fully responsible for all proposal development and submittal costs. PVC assumes no contractual or financial obligation as a result of issuance of this RFP.

7. Compliance with Laws, Permits, Rules

- 7.1 The Successful Vendor shall comply with all rules, regulations, ordinances, codes and laws relating to the work or the conduct thereof and shall secure and pay for any permits and licenses necessary for the execution of the work.
- 7.2 The Successful Vendor shall be subject to the safety department's workplace rules at a given site.

8. Insurance

- 8.1 The Successful Vendor shall agree to maintain General Liability Insurance, Worker's Compensation and Employer's Liability Insurance, where applicable, to cover all its personnel engaged in the performance of the services herein described as well as damages arising as a result of the performance of such services.
- 8.2 The Successful Vendor further agrees to require its subcontractor(s), if any, to maintain General Liability Insurance, Worker's Compensation and Employer's Liability Insurance, where applicable. The amounts of such coverage shall be as reasonably determined by Successful Vendor.
- 8.3 Proof of policies shall be provided to PVC with proposal.

9. General Network Requirements

- 9.1 PVC invites Responding Vendors to bid on the whole network or individual sites, services, and/or facilities.
- 9.2 Private network solutions should provide any-to-any connectivity between sites over a common network platform through private tunnels. We anticipate responses that include Carrier Ethernet Services, MPLS/VPLS, and equivalent technologies. PVC anticipates these will be the most cost-effective technologies. If Carrier Ethernet Services are quoted, they should be MEF compliant including the service types discussed in MEF standards 5.1, 22.1, and 33.
- 9.3 WAN services should support an integrated QoS/CoS capability that can prioritize traffic based on DSCP marking and should support at least three customer accessible queues including a low latency queue.
- 9.4 PVC prefers that services be delivered over technology that provides for symmetrical bandwidth, except where specific requests for asymmetrical bandwidth may be noted.
- 9.5 Internet Services offered should be capable of supporting IPv4 and IPv6 and should include static IP addresses, as necessary and justified by each participating HCP.
- 9.6 Bandwidths listed for each particular HCP may indicate multiple bandwidth increments. The first (**bold**) is the minimum requirement. Responding Vendors shall provide pricing for all bandwidths listed for each HCP. If a carrier is unable to meet the requirement cost-effectively, it should respond with pricing for the maximum bandwidth it can provide.
- 9.7 Responding Vendor shall provide their operational expectations for the following network metrics, with the anticipation that these network metrics will become the basis for an Service Level Agreement to be negotiated with the Selected Vendor:
 - 9.7.1 Network Availability: Expressed as a percentage (in the form of ###.###%).

- 9.8 Site and Service Substitutions. Responding Vendor shall allow for Site and Service Substitutions pursuant to Appendix D, 47 C.F.R. § 54.646. The Responding Vendor shall allow PVC to add sites and/or upgrade, change, or relocate services through the length of the contract-term without having to rebid.

10. Service Level Agreement

- 10.1 Responding Vendor shall provide their operational expectations for the following network metrics, with the anticipation that these network metrics will become the basis for a Service Level Agreement.
- 10.2 Packet Delivery: Expressed in percentage (in the form of ##.###%) of packets the network is expected to deliver
- 10.3 Latency: Expressed in milliseconds for round trip time between any two HCPs
- 10.4 Jitter: Expressed in milliseconds between any two HCPs
- 10.5 Network Availability: Expressed as a percentage (in the form of ##.###%).
- 10.6 Response Time: Expressed in terms of initial trouble report response time in minutes and on-site response time in hours.
- 10.7 Planned Network Maintenance: Please indicate the standard notification Responding Vendor provides to customers for planned network maintenance. Responding Vendor should describe their standard network maintenance window.
- 10.8 Escalation Procedures: Responding Vendor should provide NOC initial point of contact and trouble escalation procedures.
- 10.9 Security Incidents: Responding Vendor shall list any programs and procedures in place specifically for monitoring and resolving security incidents.
- 10.10 Credit Allowances: Responding Vendor must provide a listing of the credit allowances and/or refunds that may be assessed based upon service outages. Responding Vendor should state the outage intervals and the refund amounts. For existence, if service were unavailable for 30 minutes, state the refund amount. If service were unavailable for an hour, state the refund amount.

11. Sites and Services

- 11.1 Parkview Health System, Inc. ("Parkview Health") is seeking services at the HCP participant locations listed in Appendix A.

- 11.2 The services to be provided are WAN and Internet Services.

Incumbent Network 1 (Section 11.3 & 11.4)

- 11.3 **Parkview Main** (HCP# 27831) requires a multipoint-to-multipoint Layer 2 service (E-LAN or equivalent) connecting all of the following locations in one or more broadcast domains.

- 11.3.1 **Occ Health Shpshewana** (HCP# 118927)

- 11.3.1.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.

- 11.3.2 **Ppg Fm W Rudisill** (HCP# 118340)

- 11.3.2.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.3.3 **Employer Clinic Warsaw** (HCP# 118361)
 - 11.3.3.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.4 **Parkview Health System - I/T** (HCP# 48718)
 - 11.3.4.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.3.5 **Ppg Fm Lima Rd** (HCP# 118615)
 - 11.3.5.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.6 **Ppg Ob/Gyn Goshen** (HCP# 118614)
 - 11.3.6.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.3.7 **Core BTS - 113 W BERRY ST. Fort Wayne, IN 46802**
 - 11.3.7.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.8 **Empowered Sports** (HCP# 118612)
 - 11.3.8.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.3.9 **Dekalb Memorial Hospital, Inc.** (HCP# 30785)
 - 11.3.9.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.3.10 **Parkview Outpatient Center** (HCP# 95603)
 - 11.3.10.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.3.11 **Score** (HCP# 48719)
 - 11.3.11.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.3.12 **Community School - 1517 Catalpa Street Fort Wayne, IN 46802**
 - 11.3.12.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **300 Mbps** to 1 Gbps.
- 11.3.13 **Parkview Education Center** (HCP# 118575)
 - 11.3.13.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.14 **Parkview Therapy Service - 200, INtertech Pkwy Angola, IN 46703**
 - 11.3.14.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.3.15 **Parkview Health System - Parkview Huntington Hospital** (HCP# 25784)

- 11.3.15.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.3.16 **Parkview Main** (HCP# 27831)
 - 11.3.16.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.3.17 **Parkview Main** (HCP# 27831)
 - 11.3.17.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.3.18 **Park Center Health & Wellness** (HCP# 71238)
 - 11.3.18.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.3.19 **Park Center Crisis Clinic** (HCP# 71235)
 - 11.3.19.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.20 **Miller Drive Office** - 2855 Miller Drive Plymouth, IN 46563
 - 11.3.20.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.21 **Pediatric Outpatient** - 3439 Hobson Rd Fort Wayne, IN 46805
 - 11.3.21.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.22 **Riverview Health Noblesville** - 395 Westfield Rd Noblesville, IN 46060
 - 11.3.22.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.23 **Parkview Rehab Wabash** (HCP# 118559)
 - 11.3.23.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.3.24 **Cameron Memorial Community Hospital** (HCP# 25041)
 - 11.3.24.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.25 **Ppg Fm St Joe** (HCP# 118420)
 - 11.3.25.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.3.26 **Mutual Drive Office** - 6509 Mutual Dr Fort Wayne, IN 46825
 - 11.3.26.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.3.27 **Parkview Health System - Parkview Primary Care - State St** (HCP# 131754)
 - 11.3.27.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.28 **Ppg Fm Peru** (HCP# 118924)

- 11.3.28.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.3.29 **Lldcfw** (HCP# 119788)
 - 11.3.29.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.3.30 **Ppg Fm Carnegie** (HCP# 118372)
 - 11.3.30.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.3.31 **Parkview Skyline Physical Therapy** (HCP# 118369)
 - 11.3.31.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.3.32 **Ppg Fm Liberty Mills** (HCP# 118930)
 - 11.3.32.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.3.33 **Park Center Hospital** (HCP# 71250)
 - 11.3.33.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.4 Parkview seeks bids for Dedicated Internet Access (or equivalent) at the following locations.
 - 11.4.1 **Parkview Main** (HCP# 27831)
 - 11.4.1.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
 - 11.4.2 **Lldcfw** (HCP# 119788)
 - 11.4.2.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.

Incumbent Network 2 (Section 11.5 & 11.6)

- 11.5 **Parkview Main** (HCP# 27831) requires a multipoint-to-multipoint Layer 2 service (E-LAN or equivalent) connecting all of the following locations in one or more broadcast domains.
 - 11.5.1 **Parkview Wabash Hospital** (HCP# 38831)
 - 11.5.1.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
 - 11.5.2 **Parkview Therapy Services - 1001 Chestnut Hills Parkway Ft. Wayne, IN, 46184**
 - 11.5.2.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **500 Mbps** to 1 Gbps.
 - 11.5.3 **Fort Wayne Community School Clinic - 10012 Auburn Park Dr. Fort Wayne, IN, 46825**
 - 11.5.3.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
 - 11.5.4 **Paulding County Hospital - 1035 W. Wayne St. Paulding, OH, 45879**

- 11.5.4.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.5.5 **Parkview Health System - I/T** (HCP# 48718)
 - 11.5.5.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.5.6 **Adams Memorial Hospital** - 1100 Mercer Ave Decatur, IN, 46733
 - 11.5.6.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.5.7 **PRMC** (HCP# 39178)
 - 11.5.7.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.5.8 **Park Center Bluffton** (HCP# 71241)
 - 11.5.8.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.5.9 **Parkview Whitley Hospital** (HCP# 17692)
 - 11.5.9.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.5.10 **Dekalb Health Medical Group Garrett Clinic** (HCP# 50357)
 - 11.5.10.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.5.11 **Dekalb Memorial Hospital, Inc.** (HCP# 30785)
 - 11.5.11.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.12 **Parkview Outpatient Center** (HCP# 95603)
 - 11.5.12.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.13 **Score** (HCP# 48719)
 - 11.5.13.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.5.14 **PPG Bluffton** - 1980 N. Main St. Bluffton, IN 46714
 - 11.5.14.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.5.15 **Parkview Huntington Hospital** (HCP# 25784)
 - 11.5.15.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.16 **Parkview Lagrange Hospital** (HCP# 17775)
 - 11.5.16.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.17 **Parkview Main** (HCP# 27831)
 - 11.5.17.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.

- 11.5.18 **Parkview Main** (HCP# 27831)
 - 11.5.18.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.19 **Parkview Main** (HCP# 27831)
 - 11.5.19.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.20 **Parkview Main** (HCP# 27831)
 - 11.5.20.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Gbps** to 40 Gbps.
- 11.5.21 **PPG Family Med.** - 2620 Western Ave Marion, IN 46953
 - 11.5.21.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.5.22 **Parkview Kosciusko SurgeryONE** - 335 E 200 N Warsaw, IN 46582
 - 11.5.22.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.5.23 **Parkview Health Systems - Parkview Noble Hospital** (HCP# 25780)
 - 11.5.23.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.24 **Dekalb Health Medical Group Butler Clinic** (HCP# 50358)
 - 11.5.24.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.5.25 **Parkview Bryan Hospital** (HCP# 118697)
 - 11.5.25.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.5.26 **Parkview Walk-in Clinic** - 4402 E State Blvd Fort Wayne, IN 46815
 - 11.5.26.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.5.27 **Ppg Family Medicine** (HCP# 71541)
 - 11.5.27.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.5.28 **Ppg - Family Medicine - Wauseon** (HCP# 96771)
 - 11.5.28.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.5.29 **Lldcfw** (HCP# 119788)
 - 11.5.29.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.30 **Lldcfw** (HCP# 119788)
 - 11.5.30.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.31 **Lldcfw** (HCP# 119788)

- 11.5.31.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Gbps** to 40 Gbps.
- 11.5.32 **Lldcfw** (HCP# 119788)
 - 11.5.32.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.5.33 **Ppg Fm Carnegie** (HCP# 118372)
 - 11.5.33.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.5.34 **Park Center Decatur** (HCP# 71245)
 - 11.5.34.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.5.35 **Park Center Hospital** (HCP# 71250)
 - 11.5.35.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.5.36 **Dekalb Memorial Hospital Inc. Db a Dekalb Health Medical Group** (HCP# 55440)
 - 11.5.36.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.5.37 **Ppg Family Medicine - Sherwood** (HCP# 96769)
 - 11.5.37.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.6 Parkview seeks bids for Dedicated Internet Access (or equivalent) at the following locations.
 - 11.6.1 **Parkview Whitley Hospital** (HCP# 17692)
 - 11.6.1.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
 - 11.6.2 **Dekalb Memorial Hospital, Inc.** (HCP# 30785)
 - 11.6.2.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
 - 11.6.3 **Parkview Outpatient Center** (HCP# 95603)
 - 11.6.3.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
 - 11.6.4 **Parkview Huntington Hospital** (HCP# 25784)
 - 11.6.4.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
 - 11.6.5 **Parkview Lagrange Hospital** (HCP# 17775)
 - 11.6.5.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
 - 11.6.6 **Parkview Main** (HCP# 27831)

- 11.6.6.1 Vendor shall provide two dedicated internet connections to this site. To the extent that it is possible, each internet connection shall be provided over a physically diverse path. This includes, but is not limited to, diversity in last mile facilities, middle mile transport, and equipment hand-offs.
- 11.6.6.2 Vendor shall clearly indicate the physical path for each internet connection and describe the measures taken to ensure physical diversity between the two circuits.
- 11.6.6.3 Vendor shall provide pricing for all available symmetrical bandwidths of 2, 5, 10, 20, and 40 Gbps for each internet connection independently.
- 11.6.7 **Parkview Noble Hospital (HCP# 25780)**
 - 11.6.7.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.6.8 **Lldcfw (HCP# 119788)**
 - 11.6.8.1 Vendor shall provide two dedicated internet connections to this site. To the extent that it is possible, each internet connection shall be provided over a physically diverse path. This includes, but is not limited to, diversity in last mile facilities, middle mile transport, and equipment hand-offs.
 - 11.6.8.2 Vendor shall clearly indicate the physical path for each internet connection and describe the measures taken to ensure physical diversity between the two circuits.
 - 11.6.8.3 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps for each internet connection independently.

Incumbent Network 3 (Section 11.7 & 11.8)

- 11.7 PRMC (HCP# 39178) requires a multipoint-to-multipoint Layer 2 service (E-LAN or equivalent) connecting all of the following locations in one or more broadcast domains.
 - 11.7.1 **Parkview LaGrange Hospital (HCP# 17775)**
 - 11.7.1.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
 - 11.7.2 **Parkview Wabash Hospital (HCP# 38831)**
 - 11.7.2.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
 - 11.7.3 **Parkview Health System - Ppg - Family Medicine - Avilla (HCP# 33489)**
 - 11.7.3.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **250 Mbps** to 1 Gbps.
 - 11.7.4 **Parkview Health System - I/T (HCP# 48718)**
 - 11.7.4.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
 - 11.7.5 **PPG FM SW (HCP# 118619)**

- 11.7.5.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.6 **Mirro** (HCP# 119554)
 - 11.7.6.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.7.7 **EMS Warren** (HCP# 118616)
 - 11.7.7.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.8 **N. Manchester Clinic** (HCP# 48714)
 - 11.7.8.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.7.9 **PRMC** (HCP# 39178)
 - 11.7.9.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.10 **PRMC** (HCP# 39178)
 - 11.7.10.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.11 **PPG Family Medicine - Archbold** (HCP# 33496)
 - 11.7.11.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.12 **Woodland Plaza** (HCP# 40002)
 - 11.7.12.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **250 Mbps** to 1 Gbps.
- 11.7.13 **Roanoke Office - 126 N Main St. Roanoke, IN 46783**
 - 11.7.13.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.14 **Parkview Whitley Hospital** (HCP# 17692)
 - 11.7.14.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.15 **Parkview Noble Therapy** (HCP# 118609)
 - 11.7.15.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.16 **Dekalb Memorial Hospital, Inc.** (HCP# 30785)
 - 11.7.16.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.17 **PPG FM New Haven** (HCP# 118608)
 - 11.7.17.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.18 **PPG FM Grabill** (HCP# 118607)
 - 11.7.18.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.19 **Parkview Outpatient Center** (HCP# 95603)
 - 11.7.19.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.20 **Score** (HCP# 48719)

- 11.7.20.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.21 **Ppg Family Medicine** (HCP# 25781)
 - 11.7.21.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.7.22 **First Care Wabash** (HCP# 48704)
 - 11.7.22.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.23 **Ppg Wic Electric Works** (HCP# 118606)
 - 11.7.23.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.7.24 **Parkview Health System - Parkview Huntington Hospital** (HCP# 25784)
 - 11.7.24.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.25 **EMS Albion - 206 Fire Station Dr Albion, IN 46701**
 - 11.7.25.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.26 **Parkview Lagrange Hospital** (HCP# 17775)
 - 11.7.26.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.27 **Occ Health Warsaw** (HCP# 118572)
 - 11.7.27.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.28 **Ppg - Family Medicine - Lagrange** (HCP# 33492)
 - 11.7.28.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.7.29 **Auburn Office - 2622 Co Rd 60 Auburn, IN 46706**
 - 11.7.29.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.30 **Parkview Occupational Health** (HCP# 33491)
 - 11.7.30.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **250 Mbps** to 1 Gbps.
- 11.7.31 **Huntington Peds** (HCP# 48702)
 - 11.7.31.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.32 **Dr. Vincent J. Coda And Associates Ii** (HCP# 32470)
 - 11.7.32.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.7.33 **Neighborhood Heath Center - S.E** (HCP# 118568)
 - 11.7.33.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.34 **P.e.t. / Bdc / Fwr** (HCP# 118653)
 - 11.7.34.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.35 **P.e.t. / Bdc / Fwr** (HCP# 118653)

- 11.7.35.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.7.36 **New Vision Campus 1** - 3846 New Vision Fort Wayne, IN 46845
 - 11.7.36.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.7.37 **New Vision Campus 2** (HCP# 118566)
 - 11.7.37.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.7.38 **Parkview Ice Way** (HCP# 118564)
 - 11.7.38.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.39 **Parkview Noble Hospital** (HCP# 25780)
 - 11.7.39.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.40 **Parkview Firstcare - Churubusco** (HCP# 25785)
 - 11.7.40.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.41 **Cameron Health Angola** - 416 E Maumee St. Angola IN 46703
 - 11.7.41.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **200 Mbps** to 1 Gbps.
- 11.7.42 **EMS Noble** (HCP# 118562)
 - 11.7.42.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.43 **PPG - Family Medicine - Bryan** (HCP# 33497)
 - 11.7.43.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.7.44 **PMG (S. Whitley) - 4665 S. State Road 5 S. Whitley, IN**
 - 11.7.44.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.7.45 **Ppg Family Medicine** (HCP# 71541)
 - 11.7.45.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.46 **PPG Family Med Matchett** - 5 Matchett Dr Pierceton, IN 46562
 - 11.7.46.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.47 **Parkview ONE** (HCP# 118913)
 - 11.7.47.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.48 **PPG FM N Clinton** (HCP# 118914)
 - 11.7.48.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.7.49 **Parkview Firstcare - Kendallville** (HCP# 25779)
 - 11.7.49.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.50 **Cameron Memorial Community Hospital** (HCP# 25041)

- 11.7.50.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **150 Mbps** to 1 Gbps.
- 11.7.51 **Cameron Memorial Community Hospital** (HCP# 25041)
 - 11.7.51.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **200 Mbps** to 1 Gbps.
- 11.7.52 **EMS - SAM 2** (HCP# 118915)
 - 11.7.52.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.53 **Ppg - Family Medicine - Roanoke** (HCP# 33493)
 - 11.7.53.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.54 **EMS Kosciusko** (HCP# 118922)
 - 11.7.54.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.7.55 **Ems Wabash** (HCP# 118923)
 - 11.7.55.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.56 **EMC Churubusco - 805 John Krieger Dr Churubusco, IN 46723**
 - 11.7.56.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.57 **Parkview Firstcare - Albion** (HCP# 25782)
 - 11.7.57.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.58 **Shipshewana Family Healthcare** (HCP# 25777)
 - 11.7.58.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.59 **Shipshewana Family Healthcare** (HCP# 25777)
 - 11.7.59.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Mbps** to 1 Gbps.
- 11.7.60 **Ppg Fm S.w.** (HCP# 118371)
 - 11.7.60.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.
- 11.7.61 **Ppg Wic S.w.** (HCP# 118928)
 - 11.7.61.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.7.62 **PPG FM Waynedale** (HCP# 118357)
 - 11.7.62.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.63 **Parkview Health System - Doctors Clinic** (HCP# 27448)
 - 11.7.63.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **50 Mbps** to 1 Gbps.
- 11.7.64 **Ppg Fm Liberty Mills** (HCP# 118930)
 - 11.7.64.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **10 Gbps** to 40 Gbps.
- 11.7.65 **Dekalb Health Medical Group** (HCP# 55440)

- 11.7.65.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **250 Mbps** to 1 Gbps.
- 11.7.66 **Parkview Occ Health - Airport Rd** - (HCP# 118349)
 - 11.7.66.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **20 Mbps** to 1 Gbps.
- 11.7.67 **PPG - General Surgery – Montpelier** (HCP# 33529)
 - 11.7.67.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **100 Mbps** to 1 Gbps.
- 11.8 Parkview seeks bids for Dedicated Internet Access (or equivalent) at the following locations.
 - 11.8.1 **Mirro** (HCP# 119554)
 - 11.8.1.1 Vendor shall provide pricing for all available symmetrical bandwidth increments from **1 Gbps** to 10 Gbps.

12. Miscellaneous Fees

- 12.1 Responding Vendor shall state the Universal Service Fund fee or percentage if applicable. If applicable, Responding Vendor shall define the charge and describe how it is calculated.
- 12.2 Because PVC obtains federal subsidies on costs identified through the RFP process, it is critical for the Responding Vendor to provide an accurate estimate of all costs that may be incurred by HCPs, including non-recurring costs, monthly recurring costs, taxes, and fees that may apply.
- 12.3 The Responding Vendor should define those charges and describe how they are calculated so that PVC can include all anticipated costs in the subsidy request under the Healthcare Connect Fund program.

13. Evergreen Contracts

- 13.1 PVC wishes to maximize the opportunity to obtain Evergreen contracts that result from this RFP; therefore, the following provisions should be included in final contract language:
 - 13.1.1 It should refer to itself as a Master Services Agreement;
 - 13.1.2 It should specify Net 45-day payment terms;
 - 13.1.3 It should be signed by the individual Billing Entity;
 - 13.1.4 It should specify the service type, bandwidth, and quantity;
 - 13.1.5 It should specify the term of the contract;
 - 13.1.6 It should specify the cost of services to be provided;
 - 13.1.7 It should include the physical addresses or other identifying information of the HCPs purchasing from the agreement;
 - 13.1.8 It should specify that upon reaching the end of the original contract term that services will continue at the same rates as during the contract term;

- 13.1.9 It should specify that extension of services beyond the original contract term is automatic unless sufficient notification to terminate is given by either party;
- 13.1.10 It should contain language that allows for Site and Service Substitutions pursuant to Appendix D, 47 C.F.R. § 54.646. The Responding Vendor shall allow the Billing Entity to add sites and/or upgrade, change, or relocate services and/or bandwidth. This language permits the billing entity to make network changes without going to competitive bid.

14. Billing

- 14.1 Parkview Health System, Inc. (“Parkview Health”) shall be the billing entity.
- 14.2 Responding Vendor shall describe their capability to provide for duplicate electronic or paper billing.
- 14.3 Reimbursement for network services must comply with Healthcare Connect Fund rules and procedures, and the terms of payment must accommodate USAC billing and payment timeframes. Initial payments are contingent upon delivery of service.
- 14.4 Each Responding Vendor must clearly and specifically state their understanding of and adherence to the FCC/USAC Healthcare Connect Fund payment procedures.
- 14.5 ACH Transfer will be the preferred method of payment.
- 14.6 Additional Fees:
 - 14.6.1 Proposing Vendor must include all fees and taxes that will be assessed on any services provided to PVC.
 - 14.6.2 Successful Vendors must agree that Late Fees will not be assessed against the portion of the invoice funded by USAC.

15. Evaluation and Selection Criteria

- 15.1 PVC will select the most cost effective vendor per USAC requirements. Each Responding Vendor is encouraged to provide detailed responses to demonstrate its experience and expertise in providing Internet Services. The selection will be based on all factors listed and may not go to the lowest price proposal if price is outweighed by a combination of other features and factors in the winning Responding Vendor’s proposal.
- 15.2 PVC reserves the right to select proposals that, in the sole judgment of PVC, most nearly conform to the specifications set forth herein, will best serve the needs of PVC and its participants, and provides the most cost-effective means of producing those results.
- 15.3 PVC is not obligated to accept or select any proposal received in response to this RFP. In particular, PVC may select proposals in whole or in part, or it may disqualify any and all proposals received.
- 15.4 Changes in applicable laws and rules may affect the award process or any resulting contracts. Responding Vendors are responsible for determining legal requirements and restrictions that may apply. Responding Vendors are encouraged to visit the official Federal websites pertaining to the Healthcare Connect Fund at: <http://www.universalservice.org/rhc/healthcare-connect/default.aspx>

15.5 The selection decisions made by PVC and reported to USAC under this RFP are final.

15.6 PVC will evaluate proposals and select vendors based on the following criteria:

Criteria	Scoring Weight
Costs	20%
Ease of Implementation	20%
Experience with Vendor	20%
Technical Merit of Proposal	20%
Compliance with HCF Payment Process and Rules	20%

15.6.1 Costs may include, *inter alia*, monthly recurring costs, non-recurring costs, taxes and fees, the termination liability associated with existing contractual obligations, and any additional costs that the HCP may potentially realize based on any given vendor selection.

15.6.2 In evaluating Ease of Implementation, the Consortium will consider, *inter alia*, the time to install, the disruption of existing services, the complexity of the installation, HCP requirements proposed by the vendor, and the impact on healthcare operations.

15.6.3 With regard to Experience with Vendor, the Consortium will score vendors based on guidance from the Healthcare Connect Fund Order and the following criteria:

15.6.3.1 The bid evaluator's previous experience with the service provider or proposing vendor.

15.6.3.2 References from Customers of the Proposing Vendor for similar projects of the same size and scope.

15.6.3.3 Documentation from the proposing vendor that demonstrates the vendor's experience with similar projects of the same size and scope.

15.6.4 Technical Merit of Proposal scores will be assigned based on how well the proposed solution meets the current Healthcare needs of the HCP. This may include, *inter alia*, service level agreement language, technology description, continuity of network platform, diversity and redundancy in the service provider's network, diversity from existing services, transport technology, reliability, technical support capabilities, the availability of local technicians and repair garages, scalability, expandability, and future network capabilities.

15.6.5 Compliance with HCF Payment Process and Rules, scores will either receive full points or zero points for this criterion, depending on whether the vendor agrees to comply with the process.

16. Rejection/Negotiation Rights

16.1 PVC reserves the right to disqualify any proposals for substantial non-compliance with the terms of this RFP. PVC reserves the right to accept or negotiate the contractual terms of any proposal(s) in response to this RFP.

16.2 PVC reserves the right to select multiple service providers, including which circuits each HCP will purchase from selected service providers.

Appendix A: Site List

HCP #	HCP Name	Address
39178	PRMC	11109 Parkview Plaza Drive, Fort Wayne, IN, 46845
27833	Parkview Corporate Office	10501 Corporate Drive, Fort Wayne, IN, 46845
40001	Greenview Medical Court	1900 Carew Street, Fort Wayne, IN, 46805
40002	Woodland Plaza	1234 E. Dupont Rd, Fort Wayne, IN, 46825
25781	PPG Family Medicine	1464 Lincolnway South, Ligonier, IN, 46767
39204	Parkview Physicians Group - General Surgery, Noble	213 Fairview Blvd., Kendallville, IN, 46755
25779	Parkview Health Systems - Parkview FirstCare - Kendallville	512 North Professional Way, Kendallville, IN, 46755
39658	PPG Angola OB-GYN	714 Cameron Woods Drive, Angola, IN, 46703
25785	Parkview Health System - Parkview FirstCare - Churubusco	4084 North U.s. Highway 33, , IN, 46723
25783	PPG Family Medicine - Auburn	1310 E 7th St, Auburn, IN, 46706
33531	Parkview Health System - Parkview Occupational Health	0045 North 250 West, LaGrange, IN, 46761
33490	Parkview Health System - PPG - Family Medicine - Hamilton	2500 East Bellefontaine Road, Hamilton, IN, 46742
40003	Lougheed (I/S)	2529 Curdes Ave., Fort Wayne, IN, 46805
40004	Foundation Building	2120 Carew Street, Fort Wayne, IN, 46805
33491	Parkview Occupational Health	2708 Guilford Street, Huntington, IN, 46750
33492	Parkview Health System - PPG - Family Medicine - LaGrange	2600 North Detroit Street (State Route 9), Lagrange, IN, 46761
25782	Parkview Health Systems - Parkview FirstCare - Albion	817 Trail Ridge Road, Albion, IN, 46701
25778	Parkview Health Systems - Parkview FirstCare - Noble Campus	326 Sawyer Road, Kendallville, IN, 46755
39205	Parkview Physicians Group - OB/GYN	420 N Sawyer Road, Kendallville, IN, 46755
39661	PPG Watkins	326 Sawyer Road, Kendallville, IN, 46755
27483	Parkview Health System - Parkview Medical Group (South Whitley)	4665 South State Road 5, South Whitley, IN, 46787
27831	Parkview Main	2200 Randallia Drive, Fort Wayne, IN, 46805
25777	Parkview Health Systems - Parkview FirstCare - Shippshewana Family Healthcare	8175 West U. S. 20, Shippshewana, IN, 46565
33489	Parkview Health System - PPG - Family Medicine - Avilla	104 Nicolas Place, Avilla, IN, 46710
39203	Parkview Physicians Group - Coda	410 E. Mitchell Street, Kendallville, IN, 46755
33532	Parkview Health System - Parkview Occupational Health - Kendallville	1844 Ida Red Road, Kendallville, IN, 46755
27448	Parkview Health System - Doctors Clinic	885 Connexion Way, Columbia City, IN, 46725
33494	Parkview Health System - PPG - Family Medicine - Milford	112 South Main Street, Milford, IN, 46542
33495	Parkview Health System - PPG - Family Medicine - Columbia City	1270 East State Road 205, Suite 210, Columbia City, IN, 46725

25784	Parkview Health System - Parkview Huntington Hospital	2001 Stults Rd, Huntington, IN, 46750
17775	Parkview LaGrange Hospital	207 N Townline Rd, Lagrange, IN, 46761
17692	Parkview Whitley Hospital	1260 E State Road 205, Columbia City, IN, 46725
25780	Parkview Health Systems - Parkview Noble Hospital	401 N Sawyer Rd, Kendallville, IN, 46755
33493	Parkview Health System - PPG - Family Medicine - Roanoke	577 Geiger Drive, Roanoke, IN, 46783
32470	Parkview Health System - Dr. Vincent J. Coda and Associates II	306 E Maumee St Ste 201, Angola, IN, 46703
40444	PPG Chubinski	1129 First Street, Huntington, IN, 46750
40445	PPG Greenlee	412 Sawyer Road, Kendallville, IN, 46755
48705	PPG - Podiatry	150 Growth Parkway, Angola, IN, 46703
48704	First Care Wabash	1655 Cass St., Wabash, IN, 46992
48702	Huntington Peds	2814 Theater Avenue, Huntington, IN, 46750
48719	SCORE	1430 Production Road, Ft. Wayne, IN, 46808
48718	Parkview Health System - I/T	1050 Production Road, Ft. Wayne, IN, 46808
48709	PPG - OB/GYN, Huntington	2812 Theater Avenue, Huntington, IN, 46750
48714	N. Manchester Clinic	1104 N. Wayne St., Manchester, IN, 46962
48712	Family Medicine Clinic	3250 Intertech Dr, Angola, IN, 46703
48717	PPG - Family Medicine	620 W. North Street, Columbia City, IN, 46725
38831	Parkview Wabash Hospital	10 John Kissinger Dr, Wabash, IN, 46992
51675	PPG Family Medicine - Wabash	1025 N. Manchester Ave., Wabash, IN, 46992
71235	Park Center Crisis Clinic	2710 Lake Ave, Fort Wayne, IN, 46805
71241	Park Center Bluffton	1115 S Main St, Bluffton, IN, 46714
30785	DeKalb Memorial Hospital, Inc.	1316 E. Seventh Street, Auburn, IN, 46706
55440	DeKalb Memorial Hospital Inc. dba DeKalb Health Medical Group	916 W 7Th St, Auburn, IN, 46706
71245	Park Center Decatur	809 High St, Decatur, IN, 46733
50358	DeKalb Health Medical Group Butler Clinic	409 E Washington St, Butler, IN, 46721
50357	DeKalb Health Medical Group Garrett Clinic	128 N Randolph St, Garrett, IN, 46738
71250	Park Center Hospital	909 E. State Street, Bluffton, IN, 46714
71541	PPG Family Medicine	470 Bennett Dr, Warren, IN, 46792
71237	Park Center Carew	1909 Carew St, Fort Wayne, IN, 46805
71238	Park Center Health & Wellness	2700 Lafayette St, Fort Wayne, IN, 46806
71284	Park Center Redwoods	3225 N Wells St, Fort Wayne, IN, 46808
96770	PPG - Family Medicine - Van Wert	1052 S Washington St, Van Wert, OH, 45891

96771	PPG - Family Medicine - Wauseon	725 S Shoop Ave Fl 1, Wauseon, OH, 43567
96769	PPG Family Medicine - Sherwood	9742 Us Highway 127, Sherwood, OH, 43556
33496	PPG Family Medicine - Archbold	121 WESTFIELD DR, ARCHBOLD, OH, 43502
33497	PPG - Family Medicine - Bryan	442 W HIGH ST, BRYAN, OH, 43506
33529	PPG - General Surgery - Montpelier	935 E SNYDER AVE, MONTPELIER, OH, 43543
25041	Cameron Memorial Community Hospital	416 E Maumee St, Angola, IN, 46703-2015
118559	Parkview Rehab Wabash	502 S Cass St, Wabash, IN, 46992
118696	Home Health Huntington	2806 THEATER AVE, HUNTINGTON, IN, 46750
118562	EMS Noble	4160 IN-5, Cromwell, IN, 46732
118564	Parkview Ice Way	3946 ICE WAY, FORT WAYNE, IN, 46805
118566	PPG FM New Vision	3909 NEW VISION DR, FORT WAYNE, IN, 46845
118569	Community Connect - Alliance	404 E Washington Blvd, Fort Wayne, IN, 46802
118572	Occ Health Warsaw	2280 Provident Ct, Warsaw, IN, 46580
118420	PPG FM St Joe	5693 Ymca Park Dr W, Fort Wayne, IN, 46835
118614	PPG OB/GYN Goshen	1111 Lighthouse Ln, Goshen, IN, 46526
118340	PPG FM W Rudisill	1007 W Rudisill Blvd, Fort Wayne, IN, 46807
118615	PPG FM Lima Rd	11055 Twin Creeks Cv, Fort Wayne, IN, 46845
118612	Empowered Sports	12124 Lima Rd, Fort Wayne, IN, 46818
118613	PPG Urology Bluffton	1169 N Main St Ste 5, Bluffton, IN, 46714
118371	PPG FM S.W.	8202 Glencarin Blvd, Fort Wayne, IN, 46804
118608	PPG FM New Haven	1331 Minnich Rd, New Haven, IN, 46774
118609	Parkview Noble Therapy	1292 W DRAKE RD, KENDALLVILLE, IN, 46755
118619	PPG FM SW	10515 Illinois Rd, Fort Wayne, IN, 46814
118616	EMS Warren	1103 HUNTINGTON AVE, WARREN, IN, 46792
95603	Parkview Outpatient Center	1355 Mariners Dr, Warsaw, IN, 46582
118607	PPG FM Grabill	13430 Main St, Grabill, IN, 46741
118606	PPG WIC Electric Works	1660 Broadway, Fort Wayne, IN, 46802
118604	EMS Topeka	180 Crossfire Dr, Topeka, IN, 46571
118573	PPG Hicksville	208 Columbus St, Hicksville, OH, 43526
118361	Employer Clinic Warsaw	1021 Mariners Dr, Warsaw, IN, 46582
118697	Parkview Bryan Hospital	433 W High St, Bryan, OH, 43506
118357	PPG FM Waynedale	8607 TEMPLE DR, FORT WAYNE, IN, 46809

118372	PPG FM Carnegie	8028 Carnegie Blvd, Fort Wayne, IN, 46804
118369	Parkview Skyline Physical Therapy	838 S HARRISON ST, FORT WAYNE, IN, 46802
118349	Parkview Occ Health - Airport Rd	9318 Airport Dr, Fort Wayne, IN, 46809
118575	Parkview Education Center	1919 W Cook Rd, Fort Wayne, IN, 46818
118568	Neighborhood Heath Center - S.E.	3350 E Paulding Rd, Fort Wayne, IN, 46816
118653	P.E.T. / BDC / FWR	3707 New Vision Dr, Fort Wayne, IN, 46845
118918	PPG Peds - Maplecrest	6108 Maplecrest Rd, Fort Wayne, IN, 46835
118913	Parkview ONE	5050 N Clinton St, Fort Wayne, IN, 46825
118928	PPG WIC S.W.	8233 Glencarin Blvd, Fort Wayne, IN, 46804
118915	EMS - SAM 2	545 N State Route 25, Rochester, IN, 46975
118930	PPG FM Liberty Mills	8911 Liberty Mills Rd, Fort Wayne, IN, 46804
118914	PPG FM N Clinton	5110 N Clinton St, Fort Wayne, IN, 46825
118924	PPG FM Peru	750 N Broadway, Peru, IN, 46970
118927	Occ Health Shpshewana	0920 N In 5, Shpshewana, IN, 46565
118923	EMS Wabash	709 W Main St, N Manchester, IN, 46962
118922	EMS Kosciusko	702 E Main St, Silver Lake, IN, 46982
119345	Neighborhood Heath Center - Kendallville	401 E DIAMOND ST, KENDALLVILLE, IN, 46755
119554	Mirro	10622 Parkview Plaza Dr, Fort Wayne, IN, 46845
119556	Parkview Health Executive Administration Offices	888 S HARRISON ST, FORT WAYNE, IN, 46802
119788	LLDCFW	7601 S Anthony Blvd, Fort Wayne, IN, 46816
131754	Parkview Health System - Parkview Primary Care - State St	6511 E State Blvd, Fort Wayne, IN, 46815-7026
131755	Parkview Health - Alliance Health	525 OXFORD ST, FORT WAYNE, IN, 46806-4177
131756	Parkview Health - Better Futures	2456 LAKE AVE, FORT WAYNE, IN, 46805-5406
131757	Parkview Health - Whitley Consolidated Schools WCCS	107 N WALNUT ST, COLUMBIA CITY, IN, 46725-2066
131759	Parkview Health - Akron EMS	206 W ROCHESTER ST, AKRON, IN, 46910-9275