Reading School District

Request for Fiber-Based Internet Access Services

Issued: 11/18/26
Proposals Due: 12/23/26 at Noon EST

The District is seeking vendor proposals for symmetrical Internet access services, delivered via fiber to Reading Senior High School 801 N 13th Street, Reading, PA 19601. Vendor questions must be submitted via e-mail to erate-rfp@readingsd.org by 12/9/26 at noon. Proposals must be submitted via e-mail to erate-rfp@readingsd.org by 12/23/26 at noon.

Proposals must include:

- Pricing for 1Gb.
- Pricing for 1 year with up to 24 month-to-month optional renewals.
- 1Gb copper Ethernet handoff
- IPv4 & IPv6 connectivity. /30 required for IPv4 handoff. No BGP required.
- 1U CPE with dual power supplies.
- Description of whether DDOS is a component of vendors' standard service offering. If not, proposals must include a separate cost for DDOS mitigation. Regardless, proposals must include a description of what DDOS services are available or included.
- Proposals must disclose what, if any, taxes, fees and surcharges, will be assessed on the services. If additional charges will be assessed beyond the base monthly recurring fee, the proposal must disclose the current cost of those taxes/fees.
- Description of service outage reports and method for customer to report service outages, in addition to what technical support is included without additional service fees.
- Vendor's proposed SLA standards. The following information is required: SLA % uptime, packet loss %, latency.
- Number and name of Tier 1 upstream providers.
- Description of Vendor's monthly usage reports that show what times the connection is hitting peak load and what ratio of that load to available bandwidth.
- Pro-active e-mails when equipment/service goes down as well as e-mails outlining general maintenance of the network.
- Proposals must disclose whether any services/circuits are being leased from a 3rd party and if so, name that 3rd party.

Disqualification reasons:

- Proposal does not provide all of the information requested above.
- Proposal must guarantee that service will begin on July 1, 2027.
- Vendor will not guarantee discounted bills.
- Proposals will not be accepted by resellers where the underlying provider has not been identified.

Contracts must allow for upgrades to quoted bandwidth throughout the terms of the contract without additional bidding. All costs must be included and proposals that say additional charges may apply will be disqualified. All special construction charges must be outlined in the bid response. The non-discounted portion of any special construction charges will be required to be amortized over four years.