Chandler Park Academy

Request for Proposal

Allowable Contract Date: December 2, 2026

Address:
20100 Kelly Rd.,
Harper Woods, MI 48225
Contact Person: Terrence Curry
Email: tcurry@edesllc.com and jmorgan@elitefund.com

Important Notes:

- Please **email** all quotations to the above email addresses clearly marked "E-rate bid."
- All quotes must be submitted with the understanding that implementation may be dependent upon:
  - E-rate funding approval by the SLD
  - Enrollments
  - Existing budgetary requirements
- The following specifications are to be used as *guidelines* in quoting a solution. Although specification changes are permitted, *the quality of the product/service requested must be based upon industry standards* ***at time of delivery.***
- The items requested within this RFP may or may not be USF eligible. All non-eligible products and services must be itemized. Please use the 2027 USF Eligible Services List located on the USAC website (https://www.usac.org/e-rate/eligible-services-list/) for guidance. (Note: It is the vendor's responsibility to check for updates and corrections prior to submitting bids/quotations.)
- All bidders must adhere to the Lowest Corresponding Price (LCP) guidelines (as dictated by the SLD).
- All bidders will understand that if the entity closes, contract termination fees will not be incurred by the entity.
- Offerors submitting proposals for anything other than a firm fixed price for the goods and services listed, will not be accepted. Price adjustments after an award will not be accepted by applicant.
- All bidders will understand that the entity may choose more than one provider for one type of service.
- Multi-year contracts may be considered.
- All bidders must have an E-rate SPIN.
- All bidders must have the 2027 Service Provider Annual Certification Form 473 on file with USAC by September 1, 2027 **AND their SAM.gov must be active**.
- The district reserves the right to accept or reject any or all quotations.
- All respondents of this RFP confirm they are not an Iran-linked business.
- Implementation and completion of the services are contingent upon the district receiving approved funding from the Universal Services Fund. The services may be revised or terminated if the funds from the USF discount program are not approved or do not meet the expectations of the entity. If requested, the vendor will complete the SPI (Form 474) application. It is the vendor's responsibility to understand and comply with all rules and procedures required by the Schools and Libraries Corporation and the Universal Services Fund.
- The Board reserves the right to:
  - Reject any or all bids without assigning any reason thereto
  - Be the sole judge of equivalency
  - Waive any bid requirement in accepting or rejecting bids.

Bid Evaluation:

Although the cost of the product/service is of primary concern, the ability to accommodate growth and change and the total cost of operation (TCO) within the district are, in many ways, more important. **Do not assume the lowest bid will be awarded the project.**

To achieve this goal, bids will be evaluated on several factors.

- Prices/charges
- Prior experience
- Understanding of needs
- Personnel qualifications
- Completeness of response and adherence to bid specifications
- Capability of the bidder to successfully complete the installation/service within the required timeframe

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Category 1 Services:

NOTE: Any additional services not covered by USF eligibility must be itemized and quoted separately.

- **Fiber Maintenance**
    - The district has a private fiber network between their three school buildings. The district is looking for fiber maintenance on the lit fiber between the following:
        - 20200 Kelly Rd, Harper Woods, MI 48225 (elementary school)
        - 20254 Kelly Rd, Harper Woods, MI 48225 (high school)
        - 20100 Kelly Rd, Harper Woods, MI 48225 (middle school)
    - The total fiber distance is approximately 12,000 feet

Category 2 Services:

NOTE: Any additional services not covered by USF eligibility must be itemized and quoted separately.

- **Basic Maintenance**
  - Parts and labor are included. Parts-only coverage is not acceptable.
  - On-site attendance is required for hardware faults. Software faults may begin with remote support but must escalate on-site when not resolved remotely.
  - Response time: four business hours for core devices and next business day for access switches, measured during school hours on school days.
  - Configuration scope is fault repair and restoration to the last known working configuration; moves, additions, redesigns, and enhancement projects are outside this maintenance scope unless separately quoted.
  - The supplier opens the manufacturer case, coordinates shipment of replacement equipment, and returns the failed unit.
  - Software images and updates must be supplied as a no-cost obligation when available under the manufacturer's entitlement; no separate software-update line should be priced unless the bidder identifies and itemizes an eligible required entitlement.
  - The covered equipment schedule must identify devices by serial number and be reconciled against the installed inventory at least annually.
  - Bidders must separately itemize all ineligible products and services.
  - For all E-rate eligible equipment, including but not limited to, the following:
    - **Switches**
      - 2 Cisco C9500-16X
      - 3 Cisco C9300-48P
      - 11 Cisco C9200L-48P-4X
      - 25 Cisco C9200L-48PXG-4X
      - 10 Cisco C9300-24UX
      - 4 Cisco C9200L-48P-4G
      - 2 Cisco C9200L-24PXG-4X
      - 1 Cisco C9500-24Y4C
      - 1 Cisco WS-C2960X-48FPD-L
    - **Modules**
      - 2 Cisco C9300-NM-8X
      - 9 Cisco C9300-NM-2Y
    - **Firewall**
      - 1 Sophos XGS4300
    - **Wireless Controllers**
      - 3 Ubiquiti UDM-PRO
    - **UPSs**
      - 4 APC SRT5KRMXLT-5KTF
      - 9 APC SRT1500RMXLA-NC
      - 1 APC SRT3000RMXLA-NC
      - 8 APC SRT2200RMXLA-NC
    - **Wireless Access Points**
      - 180 Ubiquiti U6-ENTERPRISE
    - **Cabling**
      - 2640 CAT6 data drops

- **Managed Internal Broadband Service**
  - **Switches**
    - 2 Cisco C9500-16X
    - 3 Cisco C9300-48P
    - 11 Cisco C9200L-48P-4X
    - 25 Cisco C9200L-48PXG-4X
    - 10 Cisco C9300-24UX
    - 4 Cisco C9200L-48P-4G
    - 2 Cisco C9200L-24PXG-4X
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