Redlands Unified School District

Business Services Division

P.O. Box 3008 • Redlands, California 92373-1508 • (909) 307-5300 • FAX (909) 307-5321

Addendum #2

11.16.2026

RFP 10-27; Basic Maintenance Internal Connections

Please sign below acknowledging receipt via email to: amy_drummond@redlands.k12.ca.us

Questions/Clarifications:

1. Is the District requesting Cisco manufacturer support only, or should the proposal also include an onsite time-and-materials labor component? Answer: Cisco or equivalent, manufacturer support.

2. Does the District have specific service-level requirements, including response times, resolution times, support hours, and onsite response expectations? Answer: See RFP Exhibit A for Service Level.

3. Is onsite labor required as part of the scope of work? If so, could the District clarify the anticipated services and expectations for onsite support? Answer: Not required.

Company Name:_____

Signed:_____

Date:_____

Thank you,



Amy Drummond
Purchasing Director
Redlands Unified School District