Notice of Request for Proposal

Internet Access Services

NOTICE IS HEREBY GIVEN to request proposals for Internet Access services from qualified providers according to the requirements of this document. This procurement is governed by E-rate, State and local requirements.

E-rate Category 1 Services - Internet Access ONLY

RFP #COREBCS-270002884-ISP

CORE Butte Charter School,
hereinafter referred to as the Agency

Address:	2847 Notre Dame Blvd Chico CA 95928
Date RFP published:	November 17, 2026
Proposals are due by:	December 16, 2026
FCC Form 470#:	270002884

General Information

Proposals will be emailed according to the following:

1. Rachel White - rachel@erateadvisors.com
2. Subject line: Response RFP #-COREBCS-270002884-ISP
3. Attach the proposal and all documents as PDF document(s). The pricing document must be a stand-alone document, separate from all other information.

Failure to include all components above may result in disqualification. SPAM and/or robotic responses will not be considered valid bid responses and will be disqualified from consideration.

Proposals submitted in response to this RFP shall become the property of the Agency and be considered public documents under applicable state law.

Any proposer failing to submit information in accordance with the procedures set forth herein may be considered non-responsive.

Proposers must include the E-rate Service Provider Certification in each proposal.

The AGENCY is dependent upon E-rate and local funding to acquire the services identified in this RFP. Failure to obtain the requisite E-rate or local funding, in any contractual year, will make the contract resulting from this RFP voidable at the option of the AGENCY. Each proposal must conform and be responsive to the requirements of this RFP.

The AGENCY reserves the right to waive any informalities or irregularities in received submittals. Also, AGENCY reserves the right to reject any or all submittals and to negotiate contract terms with one or more proposers for one or more work items. The AGENCY retains the sole discretion to determine issues of compliance and to determine whether a proposer is responsive, responsible, and qualified.

Schedule of Events

EVENT	DATE
Post FCC Form 470 and RFP	November 17, 2026
Deadline to submit questions	December 7, 2026
Deadline to submit proposals	December 16, 2026
Contract begins	July 1, 2027

Questions

Interested proposers should direct questions in writing to Rachel White at rachel@erateadvisors.com **no later than December 7, 2026**. Answers to questions and any addenda, as needed, will be posted in the E-rate Productivity Center website no later than December 9, 2026.

E-rate Requirements (page 1 of 2)

1. **E-rate Proficiency:** AGENCY expects the Proposer to be thoroughly familiar with the Proposer's responsibilities as a Service Provider in the E-rate program.

2. **Service Provider Identification Number:** Proposers must possess and provide a valid E-rate Service Provider Identification Number (SPIN).

3. **FCC Registration Number:** Proposers must provide a valid Federal Communications Commission Registration Number (FCCRN) and evidence of "Green Light" status with the Federal Communications Commission (FCC).

4. **FCC Form 473:** The proposer awarded the services based on this RFP agrees to submit the Service Provider Annual Certification (SPAC) form promptly every year.

5. **FCC Form 474:** The service provider will be responsible for invoicing the Schools and Libraries Division (SLD) of the Universal Services Administrative Company (USAC) for the balance, using the FCC Form 474, Service Provider Invoice (SPI) method. The District will not pay more than its share of cost and will not be responsible for invoicing the SLD using the FCC Form 472, also known as the BEAR Form. The District will only be responsible for its percentage of the "eligible" equipment and services and 100% of "ineligible" equipment and services.

6. **Invoicing:** Depending on the resulting contract, invoicing will begin on or after July 1, 2027 , or at the completion of the project.

7. **Lowest Corresponding Price:** The proposal acknowledges that all pricing in the proposal submitted as a result of this RFP is considered the Lowest Corresponding Price (LCP). Any deviation of the LCP must be fully explained in the proposal.

8. **Contingency:** The services/project procured using this RFP may be contingent upon the approval of E-rate funding as requested. Services/Products should not be delivered to AGENCY until a Notice to Proceed has been issued by AGENCY to the Service Provider.

9. **Right to cancel:** The AGENCY reserves the right to cancel the services/project regardless of the status of E-rate funding.

10. **Program Integrity Assurance (PIA) review:** The winning proposer agrees to respond to AGENCY or its representatives regarding inquiries from the Universal Services Administrative Company (USAC) or the FCC within five (5) business days.

11. **National Security Risk:** The FCC prohibits the use of Universal Service funding, including E-rate funds, to purchase equipment and services from companies deemed a national security risk. bids that include any of the cited companies on the Federal Communications Commission's webpage at https://www.fcc.gov/supplychain/coveredlist will not be considered.

E-rate Information from Contractor (page 2 of 2)

Service Provider Identification Number (SPIN)	
Contact person and title	
Address	
City, St, Zip	
Phone number	
Email address	
FCC Registration Number	
Number of years participating in the E-rate program	

By submitting a proposal in response to this RFP, Contractor agrees to the following:

1. Provide timely response to any request for information from the District or it's agents. "Timely" is considered to be within five (5) to seven (7) calendar days of the initial request.
2. The Agency is dependent upon E-rate and local funding to acquire the services identified in this RFP. Failure to obtain the requisite E-rate funding, in any contractual year, will make any contract, resulting from this RFP, voidable at the option of the Agency.
3. Contractor agrees to maintain all records associated with this project for a minimum of ten (10) years after the last date of service, in accordance with E-rate requirements.
4. By signing below I indicate that we, the Service Provider listed below, agree to the E-rate Requirements and Terms and Conditions outlined in the preceding information.
5. The Contractor acknowledges that all pricing and technology infrastructure information in its contract shall be considered as public and non-confidential pursuant to CFR Part 54 Section 504 (2)(i)(ii).

_____ _____

Signature Date

_____ _____

Print or type name Title

Service Level Agreement

1. Proposed services must meet the following specifications:
    a. The provider will make all reasonable efforts to ensure 99.99% network availability of each circuit.
    b. .25% frame/packet loss commitment
    c. 12ms round-trip network latency commitment
    d. 3ms network jitter commitment
    e. There is no right of provider to limit or throttle the capacity of the circuit at any time for any reason
    f. Vendor stated commitment is to respond to any outage within two (2) hours and a four (4) hour restoration of service.
    g. Liquidated damages policy
2. Network operations center: Solution will provide customer support functions including problem tracking, resolution and escalation support management on a 24x7x365 basis. The Agency has the right and is encouraged to call concerning any problems that may arise relative to its connection with vendor provided services.
3. Trouble reporting and response: Upon interruption, degradation or loss of service, the Agency may contact Service Provider by defined method with a response based on trouble level. Upon contact from the Agency, the Service Provider support team will initiate an immediate response to resolve any Agency issue. The Agency will receive rapid feedback on trouble resolution, including potential resolution time.
4. Escalation: In the event that service has not been restored in a timely manner, or the Customer does not feel that adequate attention has been allocated, the Customer can escalate the trouble resolution by request. A list of escalation contacts will be provided when implementation is completed.
5. Resolution: The Customer will be notified immediately once the problem is resolved and will be asked for verbal closure of the incident.
6. Trouble reporting, escalation and resolution: A detailed trouble reporting, escalation and resolution plan will be provided to the district.
7. Reports: Upon request, an incident report will be made available to the Customer within five (5) working days of resolution of the trouble.
8. Link performance per segment: The service will maintain the proposed link performance throughout the term of the contract.
9. Historical uptime: Provide aggregate uptime statistics for your proposed service in the geographic area encompassing the Agency.

Scope of Services

It is intended that the Internet Service Provider supply a minimum of the following specifications/capabilities:

Minimum speed: 1 Gbps
Maximum speed: 5 Gbps

Service delivery address:
2847 Notre Dame Blvd
Chico CA 95928

The access speed of a minimum of 1 Gbps up to a maximum of 5 Gbps full duplex rate. The proposals must include all installation charges and any available firewall services as an option. The proposals must include usable public IP addresses. Wireless solution proposals will NOT be accepted. The District must be allowed to submit changes for reverse DNS.

A bidder may propose managed delivery over a research and education network or a commercial network. Provide the minimum symmetric committed bandwidth and separately priced capacity options. The committed capacity must be available simultaneously in both directions at the demarcation. Disclose any shared access, contention, throughput limits, usage caps or traffic management. State the physical handoff, interface, optical module and equipment responsibilities. Deliver usable public addresses; support Agency-requested reverse DNS updates and explain lead times and charges.

Contract Requirements

Quote a base term of 12 months, beginning July 1, 2027, and two optional one-year renewals, exercisable only as specified in the resulting contract. Quote each requested bandwidth and term separately. Include all recurring and nonrecurring charges, installation, equipment, taxes and fees, and identify eligible and ineligible amounts and cost allocations. State assumptions, escalation, upgrade charges, early termination and any conditions. Special construction, if offered, must be separately itemized. Proposals must remain valid for 180 days.

Evaluation Criteria

Factor	Points
Price of eligible Internet access services	40
Technical performance and educational connectivity	20
Support, reliability and service levels	15
Implementation and transition	10
Prior experience with provider	15
Total	100