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WAN Eligible Erate Services

Request For Proposal Holbrook Unified School District, #3

Project ID: 28-19-32

Release Date: Wednesday, November 4, 2026 · **Due Date:** Tuesday, December 8, 2026 1:00pm

Posted Wednesday, November 4, 2026 3:39pm

All dates & times in Mountain Time - Phoenix

Draft Response Events RSVP No Bid

Time Remaining: 32 days, 0 hours, 24 minutes

To respond to this project, please click the **"Draft Response"** button above.

10. Scope of Work E-Rate

10.1. General Requirements District Information

This Request for Proposals (RFP) is for Priority 1 Data Transmission Services to be purchased after July 1, **2025.** Holbrook Unified School District, #3 HUSD intends to apply for discounts on the products and services listed in this RFP through the federal E-Rate program for FY 27-28 July 1, 2027 - June 30, 2028.

Here is HUSD's application information with E-Rate related to this RFP:

• Applicant – Holbrook Unified School District, #3

• Billed Entity Number – 143159

• Establishing Form 470 – 270002862

To view a copy of the posted FCC Form 470, please visit:
https://data.usac.org/publicreports/Forms/Form470Rfp/Index

10.2. Locations

Location	Address	Minimum Bandwidth	Maximum Bandwidth	Incremental Bandwidth
Computer Services MDF/Hub	213 N 11th Avenue Holbrook, AZ 86025	6Gbps	50Gbps	7Gbps to 10gbps; 20gbps
District Office	1000 N 8th Avenue Holbrook, AZ 86025	2Gbps	20Gbps	1Gbps to 10gbps;
Holbrook High School	455 N 8th Avenue Holbrook, Az 86025	2Gbps	20Gbps	1Gbps to 10gbps;
Holbrook Jr High School	412 W Buffalo Street Holbrook, Az 86025	2Gbps	20Gbps	1Gbps to 10gbps;
Hulet Elementary School	600 W Buffalo Street Holbrook, Az 86025	2Gbps	20Gbps	1Gbps to 10gbps;
Indian Wells Elementary School	Junction of RT 15 & Rt 77 Holbrook, Az 86025	1Gbps	20Gbps	1Gbps to 10gbps;
Transportation	1101 W Arizona Street Holbrook, Az 86025	1Gbps	20Gbps	1Gbps to 10gbps;

Park Elementary School	453 N 7th Street Holbrook, Az 86025	2Gbps	20Gbps	1Gbps to 10gbps;
ADD – Phenix School	216 E. Hopi Drive Holbrook, Az 86025	1Gbps	20Gbps	1Gbps to 10gbps;
Maintenance	289 N 12th Avenue Holbrook, Az 86025	1Gbps	20Gbps	1Gbps to 10gbps;

10.3. Monthly Costs

Please include all fees, including Monthly Re-occurring Costs, Non Re-occurring Costs, including Installation, and applicable taxes. FCC rules require that an Applicant sign a contract with the service provider before signing and submitting a completed Services Ordered and Certification Form (Form 471). Consequently, all Contracts, Statements, of Work, and/or Service Agreements should be submitted with this response with a handwritten signature and date. Failure to provide signed documents may disqualify your response for services sought.

Countersigned documents may be provided after the Funding Commitment Decision Letters are issued by the Schools and Libraries Division of the Universal Services Administrative Company.

10.4. Service Provider Authorized Response ("SPAR")

Responses shall include the Service Provider Authorized Response ("SPAR"). The SPAR serves as a contract and proof of timely response. Additional agreements may be included and executed for service delivery. For E-rate filing purposes the SPAR may be used. All additional agreement(s) should be authorized prior to submission for Applicant review.

10.5. Minimum and Maximum Bandwidth

A. The proposer must include a cost for the Minimum Bandwidth, the Maximum Bandwidth, and each Incremental Bandwidth denomination specified between the Minimum and Maximum Bandwidth.
B. *F*or example, a Minimum Bandwidth of 100 Mbs and a Maximum Bandwidth of 500 Mbs with an Incremental Bandwidth of 100 Mbs will require pricing for 100 Mbs, 200 Mbs, 300 Mbs, 400 Mbs, and 500 Mbs levels of Bandwidth.

10.6. UpGrades

The proposer must allow for upgrades to quoted bandwidths.

10.7. Quality of Service (QoS)

The proposer's network must support Quality of Service (QoS).

10.8. On-Premise Category 1

Any components provided such as "On-Premise Category 1" equipment must be new and purchased from the manufacturer, not refurbished or purchased from "secondary markets" or "independent re-furbishers."

10.9. Service Level

The proposed network must support a Service Level of 99.9% uptime.

10.10. Trouble Notification Service

The proposed network must include a 24 x 7 x 365 monitoring and trouble notification service.

10.11. Monthly Reporting

A monthly report on trouble tickets must be provided to the IT Director, Ryan Fraley

10.12. Escalation of Trouble Tickets

The proposer must state what the Offeror's policy and procedure for escalation of unresolved trouble tickets. This statement must include the Offeror's policy on providing outage credits.

10.13. Implementation Plan

Service providers should propose an implementation plan with a seamless transition for the delivery of service. The service delivery plan should be designed to mitigate the risk of downtime and assure continued uptime. Work that requires the interruption of the current service shall be performed after hours and/or at a time that is agreeable to HUSD. All proposed solutions shall be fully tested to assure the service expectations defined within this document. **If a new service provider is selected** and their services deployed, it is expected to run alongside the current solution and in conjunction with HUSD expectations prior to replacing the existing service. Service Level Agreements are expected.

10.14. Coordination of Work and Communication

The proposer must provide and be responsible for all coordination work and correspondence required to facilitate the required services, interface, charges, cut over schedule, and dates.

10.15. Supervisor and Technical Personal

The proposer must provide a competent supervisor and supporting technical personnel, acceptable to the District, during the entire installation.