CATEGORY 2 MIBS SERVICE SPECIFICATIONS

Applicant:	**MADISON COUNTY LIBRARY**
BEN:	**126465**
Form 470 #:	**270002088**
Form 470 Contacts:	**Bonnie Utz: bonnie@madisoncountyvalibrary.org** **Julie Nardella: jnardella@e-ratecentral.com** **VA Libraries: valibraries@e-ratecentral.com**

Communications and Questions

All communication with the Applicant regarding this solicitation **must** be emailed to all "Form 470 Contacts" listed above, with the Form 470 Number included in the subject line. Failure to include all "Form 470 Contacts" could result in questions going unanswered. Verbal inquiries are not allowed. Clarifications, when applicable, will be posted as an attachment/addendum to the Form 470. Each Offeror is responsible for downloading the current version of the Form 470 and attachments, including any addenda. Applicant reserves the right to ask vendors clarifying questions during the proposal review process.

Contact initiated by an Offeror concerning this solicitation with any other Applicant representative other than those listed as Form 470 contacts is prohibited. Unauthorized contact may result in the Offeror's disqualification from this solicitation.

Product demonstration meetings will not be granted during the competitive bidding period – requests for such will be ignored.

Proposal Instructions

Proposals should be emailed to ALL Form 470 Contacts listed above and include the following:

- Applicant name
- Form 470 number
- SPIN (Service Provider Identification Number)
- Service provider's terms and conditions

Proposals **must** include all costs associated with providing the requested products and/or services to the applicant.

Proposed service fees for each piece of equipment should:

- be categorized as Basic Maintenance of Internal Connections (BMIC) or Managed Internal Broadband Services (MIBS), and
- include E-Rate eligible and ineligible costs.

Proposals **must** be in response to the specific requirements of this solicitation. Offers including a generic

listing of services beyond the scope of this solicitation and/or encyclopedic price lists will be disqualified. SPAM and/or robotic responses will not be considered valid responses and will be disqualified from consideration.

Service Request

Managed Services

The applicant requests proposals for E-Rate eligible Managed Internal Broadband Service (MIBS) for existing applicant-owned hardware. BMIC has been included in the event USAC deems the services as such. The complete list of equipment to be managed by the provider is available below.

Make	Type	Model	Quantity
APC	MIBS / BMIC (3rd Party Management)	Back-UPS BR1500MS2	3
Sophos	MIBS / BMIC (3rd Party Management)	XGS126 Firewall (SKU = XA1CTCHUS)	1
Netgear	MIBS / BMIC (3rd Party Management)	GS524TP	2
Netgear	MIBS / BMIC (3rd Party Management)	GS752TPV2	1
Engenius	MIBS / BMIC (3rd Party Management)	EWS377APv3	2
Engenius	MIBS / BMIC (3rd Party Management)	EWS850AP	2
Engenius	MIBS / BMIC (3rd Party Management)	EAP1300EXT	1

Location Information for On-site Services

Location Name	Street	City	State	Zip
MADISON COUNTY LIBRARY	402 N MAIN ST	MADISON	VA	22727

Contract Requirements

For Basic Maintenance On-site Support or Managed Services, the applicant prefers a 12-month agreement with two (2) optional annual renewals. Services are requested to begin on July 1, 2027.

The quoted pricing must not assume the applicant will purchase the full quantities listed in the proposal.

The applicant reserves the right to place orders as needed and is not obligated to order all products or services.

Substitutions for alternative equipment must be agreed upon in writing by both parties before finalization of any changes/deviations from the original agreed-upon equipment list.

Subject to contract restrictions, services may be reevaluated for cost-effectiveness at any time during the life of the agreement including renewal periods.

E-Rate Specific Considerations

Per USAC E-Rate rules, “cost of eligible services” will be the highest valued criterion in the evaluation process; however, other criteria with a lesser value may also be considered.

Service providers proposing a temporary equipment loan for product demonstration and/or evaluation purposes are **required** to clearly state that such loans are of limited duration. Product demos extending beyond thirty (30) days must be explicitly authorized by both parties and provided at a fair market rate.

By submitting a proposal, the vendor certifies that the proposed products and services comply with 47 C.F.R. §§ 54.9 and 54.10, which prohibit the use of Universal Service Fund support to purchase, obtain, maintain, improve, modify, or otherwise support any equipment or services produced or provided by a company on the FCC's Covered List (including Huawei and ZTE) as posing a national security threat to the integrity of communications networks or the communications supply chain. See https://www.usac.org/about/reports-orders/supply-chain/ for more details.

Pursuant to 47 C.F.R. §§ 54.500(f) and 54.511(b), service providers may not charge applicants a price above the Lowest Corresponding Price (LCP) for supported services. LCP is the lowest price a service provider charges to nonresidential customers similarly situated to a particular school, library, or consortium for similar services. See https://www.usac.org/E-Rate/service-providers/step-2-responding-to-bids/lowest-corresponding-price/ for more details.

Additional Considerations/Information

Madison County Library is subject to the Virginia Public Procurement Act.

The language in this solicitation has been standardized: "must," "shall," "mandatory," and "required" indicate mandatory specifications that the Applicant expects in the proposed solution. Proposals failing to meet these will be disqualified. "Should" and "may" indicate desirable specifications. A mandatory requirement may be waived if all respondents fail to meet a mandatory requirement.

Applicant reserves the right to waive any irregularities or informalities in the proposals received.

Applicant reserves the right to award all, part, or none of the services set forth in this procurement. This procurement does not obligate Applicant until a valid agreement and/or valid Purchase Order is executed.

Offerors must accept that Applicant obligations are contingent on appropriation and availability of funds and may be reduced or terminated without penalty if funds are unavailable.

Applicant reserves the right, subject to applicable procurement requirements and E-Rate rules, to make

non-material modifications to the awarded contract and to add or remove eligible locations, quantities, equipment, or services when such changes remain within the general scope of the original procurement.

Applicant may, at its sole discretion, add a due date for the submission of proposals and any extensions shall be done via an addendum posted in the E-Rate Productivity Center (EPC).

The vendor submission is subject to open records requests and, as such, the records will be released in accordance with those policies. Vendors are encouraged to mark pages as “Proprietary” or “Confidential” as appropriate, but the entire submission may not be marked as such. Identifying information as “Proprietary” or “Confidential” does not guarantee that the information will not be released but will be considered in determining whether the information is required to be released in accordance with the open records policies. Generally, pricing is not exempt from being publicly released.

By submitting a proposal, the Offeror certifies that no relationship exists between the Offeror and Applicant that would interfere with fair and open competition or create a conflict of interest.