



Caliber Public Schools 2027-28 Category 1 E-rate Needs

Caliber Public Schools is seeking competitive proposals for Category 1 Internet Service under the E-Rate program for the following three sites:

1. Caliber Beta Academy Campus

- Address: 2465 Dolan Way, San Pablo, CA 94806
- Required Bandwidth: 5 Gbps (download/upload)
- Latency: Less than 10 ms
- Preferred Handoff: Fiber

2. Caliber Changemakers Academy Campus

- Address: 500 Oregon St, Vallejo, CA 94590
- Required Bandwidth: 5 Gbps (download/upload)
- Latency: Less than 10 ms
- Preferred Handoff: Fiber

3. School Support Office

- Address: 3260 Blume Dr #120, Richmond, CA 94806
- Required Bandwidth: 1Gbps (download/upload)
- Latency: Less than 10 ms
- Preferred Handoff: Ethernet

The purpose of this RFP is to identify a qualified Internet Service Provider (ISP) that can meet the aforementioned requirements and provide high-quality, reliable, and cost-effective Internet services. The selected provider must be eligible for participation in the E-Rate program and able to submit all required documentation.

The proposal should offer a 3-year term with the option for extension based on mutual agreement and satisfactory performance, and should include, but not be limited to, the following information:

1. **Company Profile:** Provide a brief overview of your company, including its history, size, and experience in providing internet services to educational institutions.
2. **Technical Specifications:** Detail the technical aspects of the proposed internet service, including bandwidth, latency, and handoff type. Ensure it complies with the specified requirements.
3. **Pricing:** Present a detailed pricing structure, including any one-time installation costs and monthly service fees. Specify any discounts or promotions available for E-Rate applicants.
4. **Service Level Agreements (SLAs):** Describe the SLAs you offer, including uptime guarantees, response times for technical support, and resolution times for service issues.
5. **References:** Provide a list of educational institutions that have used your services, including contact information for references.
6. **E-Rate Eligibility:** Confirm your eligibility for E-Rate program participation and your willingness to submit all required documentation.
7. **Additional Services:** Describe any additional services or features that you offer as part of your internet service.

Prospective vendors are expected to provide a detailed pricing breakdown for each element of their proposal to enable a clear and comprehensive comparison. Caliber Public Schools reserves the right to accept or reject any or all proposals received and to negotiate with any qualified provider.

All questions and inquiries regarding this RFP should be directed to Amr Alnasafi at amr@caliberschools.org