Dodge City USD 443
2112 1st Ave
Dodge City, KS 67801

Project Overview

USD 443 Dodge City Public Schools is seeking proposals for Category 1 Dedicated Internet Access (DIA) services under the E-Rate program. The selected Service Provider must deliver reliable, enterprise-grade internet connectivity for all district facilities.

Service Requirements:

- **Bandwidth Options:** Proposals must include pricing for **10 Gbps, 20 Gbps, and 30 Gbps** symmetric bandwidth.
- **Contract Options:** Multi-year contracts with **2, 3, or 5-year terms**, including voluntary extension options.
- **Static IP Addresses:** Minimum of **2 usable public static IPv4 addresses** included.
- **Customer Support:** 24/7/365 Network Operations Center (NOC) and technical support.

Service Level Agreement (SLA) & Performance Minimums:

- **Network Availability:** Minimum **99.99% uptime** (24/7/365), excluding scheduled maintenance approved by the District.
- **Latency (RTT):** $\leq$ **30 ms** regionally; $\leq$ **50 ms** continentally.
- **Jitter:** $\leq$ **3 ms** packet delay variation.
- **Packet Loss:** $\leq$ **0.1%** end-to-end monthly average.
- **Reporting:** Web-based portal or automated monthly reports tracking real-time and historical network performance (bandwidth, latency, jitter, packet loss).
- **FCC Latency Standards:** Network performance must comply with FCC/USAC performance measure testing requirements (95% of measurements at or below 100 ms latency).
- **Service Credits and Remedies:** In the event that the service drops below the guaranteed thresholds outlined in Network Performance Guarantees, the Service Provider will credit the District's monthly recurring charges (MRC) based on the duration of the degradation or outage.
    - Failure to provide verifiable monitoring tools or reports upon request may be grounds for contract termination.
    - **Chronic Non-Performance:** If the Service Provider fails to meet the **99.99% uptime** requirement or consistently violates latency/packet loss thresholds for **three (3) consecutive months**, the District reserves the right to terminate the contract for cause without penalty or early termination fees.

Bidding Instructions & Terms

- **Submission Method:** All proposal responses must be submitted via email to the primary contact at **traci.taylor@swplains.org**.
- **Submission Deadline:** Responses must be received prior to the Allowable Contract Date specified on the Form 470 **December 5, 2026 11:59 pm.**
- **Itemized Pricing:** Proposals must include detailed, line-item pricing compatible with E-Rate Item 21 requirements, clearly separating E-Rate eligible costs from any non-eligible services or equipment. All offered equipment must be brand new; refurbished or remanufactured items will not be accepted.Bidders must hold active authorized reseller status from the manufacturer.
- **Taxes and Fees:** Bids must include estimated line items for applicable taxes, surcharges, and regulatory fees to reflect true total cost.
- **Installation & Start-Up:** All one-time installation, activation, or initial construction costs must be explicitly itemized.
- **Contract Options:** Multi-year contracts and voluntary contract extension options will be considered.
- **Lowest Comparable Price (LCP):** Service providers must comply with USAC rules regarding Lowest Comparable Price.
- **Evaluation & Selection:** In accordance with E-Rate rules, the cost of E-Rate eligible services will be the primary factor in bid evaluation. Other evaluation factors may include technical merit, vendor references, prior experience with vendors, quality of proposal, and demonstrated ability to meet local response time/SLA requirements.
- **Invoicing:** Service providers must be willing to cooperate with standard USAC invoicing processes (SPI or BEAR). The district prefers SPI method when possible.
- **Site Visits:** Optional site walk-throughs may be scheduled with district IT personnel by contacting **traci.taylor@swplains.org**. The district would prefer that all vendors schedule a walk-through.
- **Scope of Work:** The district reserves the right to modify requested bandwidth quantities or decline optional installation services prior to contract execution. The bidder may provide bids for any or all portions of this proposal. The applicant

reserves the right to purchase all, none, or a portion of the quoted equipment/services and may choose more than one provider for one type of service.

- **Disqualification Criteria:**
    - Bids received after the Allowable Contract Date.
    - Generic marketing materials or blanket service listings that do not directly address the specifications outlined in this RFP / Form 470.
    - Automated spam or robotic bid submissions.
    - Proposals failing to separate eligible and ineligible costs.
    - The bidder must be in good standing with the Federal Communications Commission (FCC) and not have a Red Light status. If there is a Red Light status, the contract will become null and void without penalty to the applicant.
- **Board Approval & Funding:** Final purchase commitments are contingent upon district School Board approval and receipt of an E-Rate Funding Commitment Decision Letter (FCDL). All bids must be submitted with the understanding that implementation may be dependent upon the following: (i) Final approval of next year's fiscal budget; (ii) Contract confirmation by next year's board of education; (iii) Award of associated E-Rate funding; (iv) terms and provisions of the Kansas Cash Basis Law K.S.A 10-1101.