

RFP 26-019 E-Rate FY2027 Internet Access Services

Appendix B: Technical/ Scope Compliance Matrix

Respondent must mark each requirement Comply, Exception, or Not Applicable and provide a concise explanation or proposal page reference. Add rows as needed for proposed alternatives or exceptions.

Requirement	Minimum Requirement	Comply / Exception / N/A	Proposal Reference / Comments
Dedicated symmetric 20 Gbps base service	20 Gbps committed, non-burstable base service		
Turnkey transport + Internet port	Single accountable end-to-end service		
Service location	2001 Cedar Avenue, Laredo, TX 78040		
BGP IPv4/IPv6	Standards-based BGP and multihoming support		
District public prefixes	Route District-registered public address space		
Provider IPv4	Contiguous public /24 unless otherwise directed		
Provider IPv6	Native IPv6; at least /48 base allocation		
Optical handoff	2 x 10G-LR SMF/LC LAG or approved higher-capacity equivalent		
VLAN / LAG support	802.1Q and IEEE 802.1AX/LACP interoperability		
Availability SLA	99.99% monthly or better		
MTTR	4-hour objective for service-affecting outages		
24x7 support	24x7x365 NOC / trouble reporting		
Utilization reporting	Web/online or equivalent bandwidth reporting		
Proactive notifications	Outage and planned-maintenance communications		
Network architecture	Route map, diversity, upstreams/peering, third-party dependencies		
DNS	Authoritative forward/reverse DNS if requested		
36-month base term	July 1, 2027-June 30, 2030 anticipated		

Requirement	Minimum Requirement	Comply / Exception / N/A	Proposal Reference / Comments
Two optional renewals	Two one-year District options		
E-Rate registrations	Valid SPIN/498 ID, SPAC, program good standing		
SPI support	State support / exception		
Eligibility allocation	Separate eligible / ineligible costs		
E-Rate record retention	Retain records for required program period		