

Deland-Weldon CUSD 57
Funding Year 2027 - 470 # 270000512
RFP Q & A

Matrix Integration:

9/10/26

Applicant Response highlighted in Blue:

1. Are respondents expected to submit proposals for both BMIC and MIBS, or may a vendor respond to MIBS only? The RFP lists BMIC and MIBS as separate service categories, each with its own scope and pricing structure.

These are separate and distinct requests; you may respond to one or both.

2. For the BMIC portion, can you clarify what is typically expected within the estimated 3–7 hours per week, and whether that estimate is based on historical usage?

This is a historical estimate of hours.

3. Is the district primarily expecting remote support, with on-site service only as needed, or is there an expectation of regular on-site presence?

BMIC covers on-site, in-person break/fix repairs and physical maintenance of eligible internal network connections; we were just made aware ourselves that it no longer includes remote or software-based support as of FY2026.

1. For BMIC pricing, can travel time and on-site-related expenses be billed separately, or must all such costs be included in the required single fixed hourly rate?

BMIC is typically reimbursed for work performed, see below.

2. Does the required BMIC hourly rate apply equally to standard-hours, after-hours, and emergency support, or would separate rate structures be acceptable?

Recommend that you create separate lines for after-hours/emergency.

3. Can you clarify the intended boundary between BMIC-eligible maintenance and broader managed/co-managed network administration under MIBS?

Suggest you refer to the ESL which can be found on the USAC website.

4. Is there a formal deadline for submitting vendor clarification questions? We noted that all questions must be submitted by email to the technical contact, and phone inquiries are not accepted.

Although there is no formal deadline, there are deadlines as outlined in the 470.